Dear Friends,

Homelessness requires a community response. LPCS offers a range of supportive services and a framework that engages all elements of our community. This approach guides us to empower individuals experiencing homelessness to secure permanent housing, achieve economic and emotional stability, and establish self-sufficiency.

We continue to grow and serve more people in large part because of the continued support we receive from the community. With more than 2,000 volunteers, 50 program partners, and hundreds of donors in 2017, LPCS continues to bring communities together to deliver services that empower individuals experiencing homelessness to make life changes.

Our commitment is to continue to find creative means to increase our impact and expand our services to people in need. It’s happening today. We’ve refined our approach to case management and personalized treatment resulting in 30% more Graduates obtaining housing in 2017 than the year before. With the help of our program partners and dedicated staff, 85% of our Graduates left LPCS employed and housed - the highest success rate in our 32-year history. Our volunteer community has grown to unprecedented levels with not a minute going by (literally!) without a volunteer being onsite and making a direct contribution to our programs.

Perhaps the most exciting part of LPCS’s growth is that we’ve only just begun to deliver our full potential. In recognition of how our work has evolved – and how our impact has grown – Lincoln Park Community Shelter has changed its name to Lincoln Park Community Services – and will soon share plans to expand its presence and role in the community.

New name, same commitment: being a leader in the care of and support for individuals experiencing homelessness.

Please enjoy this look back at our year.

Best Regards,

Dan Hula, Executive Director
Lincoln Park Community Services

In recognition of the diverse services we offer to address the needs of individuals experiencing homelessness, beyond interim and permanent housing, we changed our name to Lincoln Park Community Services in August.

2017 Highlights

- **441** unique individuals served through LPCS's five programs
- **100%** of permanent supportive housing residents maintained housing
- **648** distinct services provided to 72 Graduates

- **338** community clients received over 3,900 distinct services including case management, meals, showers, and laundry services through our drop-in Community Engagement Program
- **491** distinct wrap-around services provided to 17 residents of the Independent Community Living Program, our scattered site permanent supportive housing

Lincoln Park Community Services

- **16** Graduates participated in the Graduate Council providing ongoing support to LPCS and Guests of the Interim Housing Program
- **50** Guests residing in the Interim Housing Program moved into stable housing (nearly one each week!)
- **85%** of Graduates left LPCS employed with 50% holding full-time positions and all making above minimum wage

- **100%** of FY2017 Graduates remained housed
- **94%** of Guests living in the Interim Housing Community participated in the On Track Program, the individualized case management program
- **144** community clients provided to 17 residents of the Independent Community Living Program, our scattered site permanent supportive housing
- **491** distinct wrap-around services provided to 17 residents of the Independent Community Living Program, our scattered site permanent supportive housing

- **Housing is key to stabilization and through grant funding we established the Moving On Up Fund to support Graduates as they transition into stable housing**
- **The Green Team was formed to create work opportunities for Guests while providing a sense of purpose and community by beautifying the surrounding Lincoln Park and Old Town neighborhoods through waste management and sidewalk cleanup**

- **The Community Engagement Program has expanded to include off-site case management services in partnership with Care For Friends and has served 96 individuals with needs such as food, housing, health insurance, and employment**
“Philanthropy is a unique, determined spirit found inside the dedicated volunteer, the devoted mentor or the compassionate person who looks in on an elderly neighbor. It is inside each of us.” It is this philosophy the drives the work of The Chicago Community Trust (The Trust).

Lincoln Park Community Services is one of the beneficiaries of this philanthropy and we have worked side-by-side with The Chicago Community Trust to make a difference in the lives of homeless individuals in Chicago. Through GO Grants, we are able to receive general operating funding, which is crucial to keeping our transitional housing shelter running as we seek to offer the best programming for our Guests and clients.

The Trust’s commitment to listening to grant recipients and working in partnership with them provides the opportunity to be both proactive and truly responsive to the needs of Chicagoans.

Foundered by Drs. Carl and Pat Greer in 2007, the Greer Foundation supports organizations, such as Lincoln Park Community Services, that are committed to helping people improve their lives. They “envision a world where health, social, and economic opportunities exist for all people, and protection of the earth is a priority. Addressing the root causes of poverty, violence, and social injustice is critical. It is the collective impact of our individual actions that creates the world in which we live and determines the legacy we leave the generations to come.”

At Lincoln Park Community Services, the Greer Foundation has supported critical elements of our programs and staff. Through their funding, we have been able to commit a full-time staff member who works with more than 2,000 volunteers a year and cultivates community and corporate partnerships that enhance the lives of our Guests and clients.

Through the Greer Foundation, we have also increased our work with the Graduate Community. Crucial support for our Moving On Up and Pursuit of Happiness Funds allow our Graduates to start their life after LPCS with many of the necessary items and services to be successful.
**26,657** meals were served across LPCS programs

Volunteers completed **19,807** hours of service

**8,482** hours of service from meal volunteers packing sack lunches and preparing hot breakfasts, lunches, and dinners

Graduates served **1,669** hours of service

More than **2,000** individuals, groups, and families provided service throughout the year

“Our volunteers are a gleam of sunshine”  – Janice, LPCS Guest

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**Corporate Partner Spotlight**

Earlier this year, the kitchen at LPCS was completely transformed through a generous partnership with Kenmore and Sears. When the conversation first began, LPCS was desperately in need of two new ovens as ours were in dire need of costly repairs after being used to prepare over 100,000 meals. After taking a tour of the space, Kenmore and Sears expanded their contribution by outfitting the entire kitchen with new appliances including refrigerators, freezers, dishwashers, an ice maker, and dozens of small appliances. The LPCS community was buzzing with energy and excitement on the day of delivery and the entire experience was captured on film by Havas Worldwide Chicago. You can watch the transformation take place by visiting bit.ly/LPCSkitchen.
Meet Ray: LPCS Graduate and Board Member

In 1989, after battling addiction, Ray found himself in and out of shelters and unstable in all aspects of his life. He first came to LPCS, after experiencing an eviction. Ray was a guest on three different occasions and said that his first two stays were challenging as he was not ready to make lasting changes in his life. The third time Ray came to LPCS he fully committed himself to the On Track Program and set two primary goals with his case manager: to maintain sobriety by utilizing the 12-step program and to find permanent housing. In the spring of 2013, Ray secured stable housing and has been self-sufficient and thriving since.

“I am honored to work at the front desk and stay as an overnight volunteer as often as my time will allow.” Ray’s commitment to LPCS and his sobriety has set a positive example for our current guests.

Ray is the newest member of the LPCS Board of Directors and in the last year has completed nearly 500 hours of service to LPCS serving in a variety of roles including serving as an overnight volunteer and also working dozens of front desk shifts.

Our Supporters

Lincoln Park Community Services is grateful for the generosity of our hundreds of supporters who contributed this year. Thank you!

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